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SERVING: PIGEON, TWINING, ALBA, AND LAKES OF THE NORTH

PLAN B

Automatic Recall

This feature allows a subscriber to place a call to the source of the last incoming call to the subscriber.

To Activate:

1. Lift the handset. Listen for Dial tone.
2. Dial *69 (On rotary phone, dial 1169).
3. If the called party is idle, the call is completed.
4. If the called party is busy, confirmation tone will be heard and the phone will continue to attempt to connect to the called party after the calling party goes on hook. When the call is successful, a distinctive ring alerts the calling party.

To Cancel Automatic Recall:

1. Lift the handset. Listen for Dial tone.
2. Dial *89 (On rotary phone, dial 1189). Confirmation tone is given and the feature is deactivated.

Call Forwarding

Allows you to redirect all calls to another telephone number.

To Activate:

1. Lift the handset. Dial tone is returned.
2. Dial *72 (On rotary phone, dial 1172). Recall dial tone is returned.
3. Dial the directory number where calls are to be forwarded. The call is completed normally, and when the call is answered the forwarding feature is activated for subsequent calls. If the call is not answered, you must redial the directory number within 2 minutes to activate Call Forwarding. Make sure you hear conformation tone.

To Deactivate:

1. Lift the handset on the telephone, which is to have the feature canceled. Dial tone is returned.
2. Dial *73 (On rotary phone, dial 1173). Confirmation tone is returned.
3. The feature is deactivated. Replace the handset.

Call Forwarding Busy

Allows your calls to be forwarded if your line is busy.

To activate:

1. Lift the handset. Dial tone is returned.
2. Dial *90 (On rotary phone, dial 1190). Recall dial tone is returned.
3. Dial the directory number where calls are to be forwarded. The call is completed normally, and when the call is answered the forwarding feature is activated for subsequent calls. If the call is not answered, you must redial the directory number within 2 minutes to activate Call Forwarding Busy.

To Deactivate:

1. Lift the handset on the telephone, which is to have the feature canceled. Dial tone is returned.
2. Dial *91 (On rotary phone, dial 1191). Confirmation tone is returned.
3. The feature is deactivated. Replace the handset.

Call Forwarding No Answer

Allows calls to be forwarded when you don't answer, or after a fixed number of rings.

To Activate:

1. Lift the handset. Dial tone is returned.
2. Dial *92 (On rotary phone, dial 1192). Recall dial tone is returned.
3. The feature is deactivated. Replace the handset.

Call Transfer

This feature allows a subscriber to transfer calls to another local or long distance telephone number.

Call Waiting

If you have an incoming call while you are already on the line. Call Waiting will alert you with a beep tone only you can hear.

To Answer A Waiting Call and Retain The Current Caller:

1. Flash the switchhook or press the recall button to place the current on soft hold.
2. The subscriber is connected to the new caller.
3. The caller on soft hold remains held while the subscriber is connected to the new caller.

To Return To The Original Call:

1. Flash the switchhook or press the recall button. The new caller is placed on soft hold.
2. The subscriber is connect to the new caller.
3. The subscriber may alternate between the tow callers by flashing the switchhook or pressing the recall button.

Call Waiting Cancel

Allows a subscriber with the Call Waiting feature enabled and invoked to disable the Call Waiting feature for the duration of a call.

To Activate Cancel Call Waiting Prior to Placing a Call:

1. Lift the handset. Dial tone is returned.
2. Dial *70 (On rotary phone, dial 1170). Listen for dial tone.
3. A normal call may now be made and no Call Waiting tones will be received for the duration of this call.

To Activate Cancel Call Waiting During an Established Call:

1. Flash the switchhook or press the recall button during an established call. Recall dial tone is returned and the other party is placed on hold.
2. Dial *70 (On rotary phone, dial 1170). Confirmation tone is returned and the holding party is reconnected.
3. Call Waiting is disabled for the duration of this call and will be automatically restored when the subscriber disconnects.

Call Waiting Delay Cancel

Allows a subscriber with the Call Waiting feature enabled and invoked to disable the Call Waiting feature for the next call received.

To Activate Delayed Cancel Call Waiting:

1. Lift the handset. Dial tone is returned.
2. Dial *71 (On rotary phone, dial 1171). Listen for dial tone.
3. A dial-up/dial-back call may now be made and no Call Waiting tones will be received for the duration of the second call.

Clearing All Features

To Clear All Features:

1. Lift the handset. Listen for confirmation tone.
2. Dial *40 (On rotary phone, dial 1140). Listen for confirmation tone.
3. Hang up receiver. All features are Deactivated.

Message Waiting Indication

This feature allows a subscriber to hear a special (stutter) dial tone when they go off-hook and a message is waiting. This feature is used as an enhancement to voice mail services.

3-Way Calling

This feature allows a subscriber to add a third party to an existing conversation.

VOICE MAIL

Getting Started

Subscribers will need to follow these procedures before voice mail is activated.

Access The Voice Mail System:

1. From the subscriber's phone line, dial 7777.
2. During the greeting, press #.
3. When asked for a personal identification number, enter the default personal identification number: 0000 then #.
4. Follow the tutorial to change personal identification number and greeting.

Activating Voice Mail

Before voice mail can be utilized, it must be activated from the subscriber's phone line. Voice mail may be activated to answer calls immediately, after a certain number of rings or when the subscriber's line is busy.

To Activate Voice Mail/Immediate Answer:

1. From the subscriber's phone line, dial *72 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.
3. Hang up phone line.

To Deactivate Voice Mail/Immediate Answer:

1. From the subscriber's phone line, dial *73 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.
3. Hang up phone line.

To Activate Voice Mail/After Ringing:

1. From the subscriber's phone line, dial *92 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.

3. Hang up phone line.

To Deactivate Voice Mail/After Ringing:

1. From the subscriber's phone line, dial *93 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.
3. Hang up phone line.

To Activate Voice Mail/Line Busy:

1. From the subscriber's phone line, dial *90 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.
3. Hang up phone line.

To Deactivate Voice Mail/Line Busy:

1. From the subscriber's phone line, dial *91 and listen for confirmation tone.
2. Dial 7777 and wait for personal greeting to play.
3. Hang up phone line.

Retrieving Messages

A "Stutter Tone" when the handset is lifted indicates messages on the system and may be retrieved from the subscriber's phone or another location.

To Retrieve Your Voice Mail Messages From Your Phone:

1. Lift the handset on telephone, which has Voice Mail on it.
2. Dial 7777. During greeting press #.
3. Enter your four-digit passcode then # when prompted.
4. Follow tutorial.