

The logo for Pigeon Telephone Company features a blue arrow pointing to the right, positioned to the left of the company name. The name is written in a bold, blue, serif font, with each word on a separate line and underlined. The background behind the text consists of horizontal lines that fade out to the right.

Pigeon

Telephone

Company

989-453-4321 * 1-800-292-0614 * E-mail: pgntelco@avci.net
SERVING: PIGEON, TWINING, ALBA, AND LAKES OF THE NORTH

PLAN A

Automatic Recall

This feature allows a subscriber to place a call to the source of the last incoming call to the subscriber.

To Activate:

1. Lift the handset. Listen for Dial tone.
2. Dial *69 (On rotary phone, dial 1169).
3. If the called party is idle, the call is completed.
4. If the called party is busy, confirmation tone will be heard and the phone will continue to attempt to connect to the called party after the calling party goes on hook. When the call is successful, a distinctive ring alerts the calling party.

To Cancel Automatic Recall:

1. Lift the handset. Listen for Dial tone.
2. Dial *89 (On rotary phone, dial 1189). Confirmation tone is given and the feature is deactivated.

Caller ID Name & Number Receiving

This feature is activated through the Central Office if a customer requests and pays for it. Caller ID displays the name and number of the party calling you on your display telephone or Caller ID Unit. (Some numbers will not be displayed if the calling party blocks their number or if their telephone company does not have the necessary equipment to handle Caller ID.)

Intercom (Revertive Call)

This feature allows a subscriber to use any extension in a home or business as an intercom device to call other extensions connected to the same line.

Last Number Redial/Automatic Callback

This feature automatically calls back the last Phone number dialed, whether busy or idle, and whether the call was answered or not. It alerts the subscriber when the line is free and the call is ready to go through.

To use Callback:

1. When you hear a busy signal, press and release the “switchhook”. Listen for special dial tone.
2. If you have already hung up, lift the handset and listen for a normal dial tone.
3. Press *66. (On a rotary phone, dial 1166).
4. If the line is still busy, hang up. Your phone will check the number for up to 30 minutes.
5. A special callback ring alerts you if the line becomes free.
6. Lift the handset to automatically place the call.

To Cancel Callback:

1. Press and release the “switchhook”.
2. If you have already hung up, lift the handset and listen for a normal dial tone.
3. Press *86. (On a rotary phone, dial 1186).
4. Listen for the confirmation tone and hang up.

Wake-Up Call

This feature allows a wake-up to be set up to ring a subscriber’s telephone at a pre-programmed time. If the call is not answered, or the line is busy, the wake up call will be retried 3 minutes later.

To Activate:

1. Lift the handset. Dial tone is returned.
2. Dial *94. (On rotary phone, dial 1194).
3. Enter the time in 24 hour format (0000 to 2359) including the leading zeros. If the time is valid, confirmation tone will be returned. Otherwise, reorder/NU tone will be given. If a wake-up call is already programmed, this action will overwrite the previous programming.

Canceling a Wake-Up Call:

1. Lift the handset. Dial tone is returned.
2. Dial *95. (On rotary phone, dial 1195).
3. If the wake-up call can be canceled, confirmation tone is received. Otherwise reorder/NU tone is given.

Querying a Wake-Up Call:

1. Lift the handset. Dial ton is returned.
2. Dial *96. (On rotary phone, dial 1196).
3. If the wake-up call is set, confirmation tone is received. Otherwise reorder/NU tone is given.

Querying a Wake-Up Call for a specific time:

1. Lift the handset. Dial tone is returned.
2. Dial *97. (On rotary phone, dial 1197).
3. Enter the time in 24 hour format (0000 to 2359) including the leading zeros.
4. If the wake-up call is set, confirmation tone is received. Otherwise reorder/NU tone is given.